

# PATIENT BILL OF RIGHTS

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As a patient of a medical facility in New York State, you have the right, consistent with law, to:

- (1) Understand and use these rights. If for any reason you do not understand or you need help, the medical facility MUST provide assistance, including an interpreter.
- (2) Receive treatment without discrimination as to race, color, religion, sex, national origin, disability, sexual orientation or source of payment.
- (3) Receive considerate and respectful care in a clean and safe environment free of unnecessary restraints.
- (4) Receive emergency care if you need it.
- (5) Be informed of the name and position of the doctor who will be in charge of your care in the medical facility.
- (6) Know the names, positions and functions of any hospital staff involved in your care and refuse their treatment, examination or observation.
- (7) Receive complete information about your diagnosis, treatment and prognosis.
- (8) Receive all the information that you need to give informed consent for any proposed procedure or treatment. This information shall include the possible risks and benefits of the procedure or treatment.
- (9) Refuse treatment and be told what effect this may have on your health.
- (10) Refuse to take part in research. In deciding whether or not to participate, you have the right to a full explanation.
- (11) Privacy while in the medical facility and confidentiality of all information and records regarding your care.
- (12) Participate in all decisions about your treatment.
- (13) Review your medical record without charge. Obtain a copy of your medical record for which the medical facility can charge a reasonable fee. You cannot be denied a copy solely because you cannot afford to pay.
- (14) Receive an itemized bill and explanation of all charges.
- (15) Complain without fear of reprisals about the care and services you are receiving and to have the medical facility respond to you and if you request it, a written response. If you are not satisfied with the hospital's response, you can complain to the New York State Health Department. The hospital must provide you with the State Health Department telephone number.

(Revision, March 1, 2005)